

OVERDRAFT PLANS



An overdraft occurs when there is not enough money in an account to cover a transaction. **TENCU** offers two ways to cover overdrafts: Overdraft Protection and our Privileged Assurance Program.



OVERDRAFT PROTECTION

This is a free service provided by **TENCU** to members. **TENCU** does not charge fees for setup, maintenance, or use of its Overdraft Protection solution.

Avoid non-sufficient fund situations by linking a checking account to one of the following:

- Designated savings
- Money Market
- Personal line of credit
- Home equity line of credit



PRIVILEGED ASSURANCE PROGRAM

Privileged Assurance is an overdraft courtesy offered at the discretion of the Credit Union to members. A participant must be 18 years of age or turning 18 within 60 days of opening an account and must opt-in to the program.

TENCU authorizes and pays overdrafts for the following transactions:

- ACH withdrawals
- Bill Pay transactions
- Checks written from an account
- Recurring debit card transactions
- Everyday debit card and ATM transactions (requires opt-in)

Note: **TENCU does not** pay overdrafts that would make the account overdrawn by more than \$500. **TENCU** does not guarantee authorization and payment. If authorization is not given and the overdraft isn't paid, the transaction will be declined and an overdraft fee will be applied.

TENCU Overdraft Fees:

- \$32 fee each time **TENCU** pays an overdraft
- \$1 fee per day that account has a negative balance greater than \$35
- There is no limit on the total fees charged for overdrawing an account

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Overdraft Notices:

- If account remains negative, **TENCU** will send a letter informing account holder of the situation and possible options
- If account remains negative for 35 days, services will be suspended
- After 45 days, the account will be closed and reported to a consumer reporting agency
- **This may affect the account holder's ability to open a checking account elsewhere**

Note: **TENCU does not** include any Privileged Assurance benefit in the available balance on checking accounts regardless of how the balance is communicated.

Avoid overdrafts by:

- Keeping track of deposits, purchases, and ATM withdrawals
- Balancing accounts monthly
- Monitoring accounts regularly online to review transaction activities and balances
- Setting up customized email and/or text alerts using online and mobile banking to notify account holder of specific transactions and low balances

Privileged Assurance Notices:

The Privileged Assurance program is a courtesy overdraft benefit provided to members in good standing. It is provided solely at the discretion of the Credit Union, and may be revoked from a member account at any time.

The member's account must be in good standing in order to be eligible for the Privileged Assurance benefit. For this purpose, "good standing" is defined as:

- The checking account must be open at least 30 days.
- The balance must be positive at least once every 35 days.
- The account has no legal or administrative orders or levies.
- The account does not have a delinquent loan (28 days).
- A member owns the account in good standing according to the Credit Union bylaws.
- The account may not be under investigation for any type of fraudulent activity, including bad check deposits, kiting, or suspicious activity.
- The account must have a current address.

The following types of accounts will not be eligible to participate in the Privileged Assurance program.

- Employees and Directors
- Fiduciary accounts, including Estate accounts
- Business accounts and Trust accounts
- Restart Checking accounts
- Accounts upon which a DOD (date of death) has been received on the primary member
- Accounts flagged dormant
- Accounts flagged with bad address

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PRIVILEGED ASSURANCE PROGRAM PARTICIPATION

Please indicate below that you have read and understand the Privileged Assurance Program:

_____ I have read the basics of the Privileged Assurance Program and I understand the Credit Union *may* honor a transaction for which I have non-sufficient funds and will require repayment of the amount plus fees.

Please indicate below if you want to participate in the Privileged Assurance Program:

_____ I **do** want **TENCU** to authorize and pay overdrafts on my everyday debit card and ATM transactions.

_____ I **do not** want **TENCU** to authorize and pay overdrafts on my everyday debit card and ATM transactions.

_____ I **do not** want to participate in the Privileged Assurance Program. I understand that the account will not be covered by the program in the event of an overdraft.

Member's Name (Printed)

Date

Member's Signature

Account Number

If this form is not completed in person, please return to a local branch or mail it to P.O. Box 22881, Nashville, TN 37202-2881. Call 1-844-468-3628 with any questions.